

Support at Home Fee Schedule

Effective from 1 November 2025



Home Care Services Overview

Serenity Care Partners offers a range of personalized home care services to support individuals in maintaining their independence and quality of life whilst using a holistic approach. We are committed to providing aged care services that are tailored to meet the unique needs of each individual.

This Service Fee Schedule will come into effect on 1 November 2025 in line with the introduction of the Australian Government’s new Support at Home Program, which replaces the Home Care Package program. Services will be grouped into three categories and charged according to that category.

Key changes relate to Care Management and Package Management Administration fees:

- You will continue to pay a Care Management fee, however, it is now capped at 10% of your Support at Home budget and is automatically applied by Services Australia.
- You will no longer be charged separately for package management. These costs are now incorporated into the cost of each service you use.

Fee Structure

Services Category	Service Type	Service(s)	Service Time	Weekdays	Weekend	Public Holiday
Clinical Supports	Nursing Care	Registered Nurse	60 min	\$182.00	\$234.00	\$325.00
		Registered Nurse - <i>Weekdays only</i>	30 min	\$130.00	N/A	N/A
		Enrolled Nurse	60 min	\$135.00	\$170.00	\$235.00
	Allied health and other therapeutic services	Allied Health Therapy Assistant Dietician or Nutritionist Exercise Physiologist Occupational Therapist Physiotherapist Podiatrist Other allied health services (upon application)	60 min	\$215.00	\$270.00	\$375.00
		Care Management	Home Support Care Management	60 min	\$149.00	\$185.00

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Services Category	Service Type	Service(s)	Service Time	Weekdays	Weekend	Public Holiday
Independence	Personal Care	Assistance with self-care and activities of daily living Assistance with self-administration of medication Continence Management (non-clinical)	60 min	\$115.00	\$145.00	\$200.00
	Social Support and Community Engagement	Group Social Support Individual Social Support Accompanied Activities Cultural Support Digital Education and Support Assistance to maintain personal affairs Expenses to maintain personal affairs	60 min	\$115.00	\$145.00	\$200.00
	Respite	Respite Care	60 min	\$115.00	\$145.00	\$200.00
	Transport	Less than 20kms	per trip	\$39.00	\$50.00	\$68.00
		Between 20kms to 50kms	per trip	\$75.00	\$95.00	\$130.00
		Between 50kms to 100kms	per trip	\$139.00	\$175.00	\$243.00
	Assistive Technology and Home Modifications	Assistive Technology Home Modifications	60 min	\$149.00	\$185.00	\$260.00
Everyday Living	Domestic Assistance	General House Cleaning Laundry Services Shopping Assistance - Unaccompanied	60 min	\$108.00	\$135.00	\$189.00
	Home Maintenance and Repairs	Garden Maintenance Approved Home Maintenance and Repairs Expenses to Home Maintenance and Repairs	60 min	\$125.00	\$155.00	\$220.00
	Meal Preparation	Meal Preparation Meal Delivery	60 min	\$108.00	\$135.00	\$189.00

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Important Information

1. Prices are effective from 1 November 2025 and will be adjusted in accordance with your Home Care Agreement. Serenity Care Partners will notify you of any changes. You will receive 28 days written notice of any future pricing increases
2. Two business days' notice is required to cancel services otherwise the service will still be charged to you.
3. The above price list relates to Serenity Care Partners approved supplier list. In instances where the client has a particular request or need for services outside this list, a different price may need to be negotiated. In these instances, we will:
 - Negotiate and agree on the price with the client.
 - Outline the difference in price and why it is different in the service agreement and individualised budget.
 - Include the pricing schedule as published in the service agreement.
4. Individuals not eligible for government funding can access services on a private fee-for-service basis.
5. Unless otherwise stated, any expenses paid for by Serenity Care Partners staff on your behalf are expensed to you as the total cost of the invoice.
6. All prices are exclusive of GST.
7. All clients will enter into a Service Agreement outlining the services to be provided, fees, and other relevant terms.

Contact Us

For more information or to discuss your home care needs, please contact Serenity Care Partners:

- **Phone:** (03) 8518 5427
 - **Email:** admin@serenitycp.com.au
 - **Website:** www.serenitycp.com.au
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